



November 2024

Dear Patient,

Thank you for trusting Mount Sinai Health System for your care. I am writing today with an important update about our participation with your insurance carrier.

Our records indicate that you receive your Medicare Advantage health insurance through Cigna. **Effective Wednesday, January 1, Mount Sinai Health System will no longer be in Cigna's Medicare Advantage network.**

We know how important it is for you to continue to have in-network access to the Mount Sinai physicians and services you trust, so we have provided resources below to guide you through the process and help you make an informed decision.

The Medicare Open Enrollment period is underway, and will continue through Saturday, December 7. This period gives you the opportunity to adjust your Medicare coverage and choose a plan that best suits your needs.

For additional information and to view a list of Medicare plans Mount Sinai will participate with in 2025, please visit our website at **ChooseMountSinai.org**. As you evaluate the options available to you, please keep in mind that in addition to certain Medicare Advantage plans, **Mount Sinai also participates with Original (traditional) Medicare and all Medicare supplement plans.**

If you have any questions or would like to speak with someone about your next steps, please call our **dedicated community hotline at 833-623-1258.**

It is important to know that Mount Sinai Health System remains in network with your Cigna Medicare Advantage plan for the rest of 2024. Thank you for trusting Mount Sinai for your care.

A handwritten signature in cursive script that reads "Vicki LoPachin".

Vicki LoPachin, MD, FACP, MBA
Chief Medical Officer
Senior Vice President
Mount Sinai Health System