



November 2024

Dear Patient,

I am writing today with an important reminder about Mount Sinai's participation with your Medicare Advantage plan and your options during the Medicare Open Enrollment period.

Effective Wednesday, January 1, Mount Sinai Health System will no longer be in network with Cigna's Medicare Advantage plan.

We know how important it is for you to continue to have in-network access to the Mount Sinai physicians and services you trust. **That is why we want to remind you that the Medicare Open Enrollment period is underway now and will continue through Saturday, December 7.**

This Open Enrollment period gives you the opportunity to **adjust your Medicare coverage and choose a plan that best suits your needs.** For additional information, including a list of Medicare plans Mount Sinai will participate with in 2025, please visit our website at **ChooseMountSinai.org**. You can also call our dedicated community hotline at **833-623-1258** to speak with someone about your next steps.

As you evaluate the options available to you, please keep in mind that in addition to certain Medicare Advantage plans, **Mount Sinai also accepts Original (traditional) Medicare and all Medicare supplements.**

If you have already selected another Medicare Advantage plan for 2025, please disregard this message.

Thank you for trusting us with your care.

A handwritten signature in cursive script that reads "Vicki LoPachin".

Vicki LoPachin, MD, FACP, MBA
Chief Medical Officer
Senior Vice President
Mount Sinai Health System