



Dear Patient,

Our records indicate that you are receiving care through, or have been referred to, our transplant services. You may have received a letter or email about Mount Sinai Health System's termination of Humana's Medicare Advantage contract beginning Saturday, March 1. **We want you to know that all transplant-specific services you receive at Mount Sinai Health System will remain in network through the end of your transplant care timeframe outlined by your doctor.**

Any services you receive from Mount Sinai providers or facilities after Saturday, March 1, that are not related to transplant care will be out of network.

The best way to ensure you have seamless access to all the care you may need is to choose a plan that covers all Mount Sinai Health System services. **You can make a one-time change to your Medicare coverage between now and Monday, March 31.** During this period, you can switch to a different Medicare Advantage plan or to Original (traditional) Medicare to protect your in-network access to Mount Sinai providers and facilities. If you make this change, your new plan will begin on the first day of the following month.

You can learn more about your Medicare coverage options and view a list of Medicare plans that Mount Sinai will participate with in 2025 by **visiting [ChooseMountSinai.org](https://www.ChooseMountSinai.org) or calling our dedicated community hotline at 833-623-1258.**

Thank you for trusting us with your care.