



October 2025

Dear patient,

We are writing today with an important update about your ability to get health care at Mount Sinai Health System through your Molina Medicaid insurance plan.

Beginning in 2026, Mount Sinai will be ending our participation with Molina Medicaid plans.

This means:

- Mount Sinai physicians will no longer accept your Molina Medicaid insurance beginning Thursday, January 1.
- Mount Sinai hospitals and facilities will no longer accept your Molina Medicaid insurance beginning Sunday, March 1.

You can continue receiving care at Mount Sinai the way you always have through those dates, however, we encourage you to start exploring your coverage options for 2026 today.

What You Can Do Today

We know how important it is for you to continue to have in-network access to the Mount Sinai physicians and services you trust, so we have provided resources below to help.

If you wish to continue to have your care covered at Mount Sinai, you may be able to switch to a Medicaid plan that Mount Sinai participates with. A list of plans we accept can be found on our website at [ChooseMountSinai.org](https://www.choosemountsinai.org).

How to Change Plans

You have the option to change your Medicaid plan at any time during your first 90 days with a new plan. You can also change your plan after your first full year (12 months) in a health plan.

- If you enrolled in your Medicaid plan through the NY State of Health, please call **1-855-355-5777 (TTY: 1-800-662-1220)**.
- If you have Medicaid through your cash assistance case, you can change your plan by calling New York Medicaid Choice at **1-800-505-5678 (TTY 888-329-1541)**.

Stay Informed

Visit our website at [ChooseMountSinai.org](https://www.choosemountsinai.org) to stay up to date and view answers to frequently asked questions. If you have additional questions or need assistance, please call us at **833-912-5604**.

You may be aware that due to changes in federal laws and regulations, there may be significant changes in eligibility for New York State Medicaid plans. Please be assured that Mount Sinai's decision to stop participating with Molina Medicaid plans is not related to these changes at all. However, we strongly encourage you to contact the NYS



Medicaid Helpline at **(800) 541-2831** for general information about federally directed Medicaid changes, as your eligibility for Medicaid coverage in general may change.

We value your choice to receive care at Mount Sinai and hope to remain your trusted health care provider in 2026 and beyond.