



November 2025

Dear Patient,

We are writing today with an important update about Mount Sinai's participation with your Medicare Advantage plan. As you may know, **effective Thursday, January 1, Mount Sinai physicians will no longer be in Anthem Blue Cross Blue Shield's (formerly known as Empire) Medicare Advantage network. Mount Sinai facilities will remain in network until Sunday, March 1.**

If you wish to continue to receive care from Mount Sinai, **you can change Medicare plans to one Mount Sinai participates with** during the Medicare Annual Enrollment period, which is currently underway and will end on Sunday, December 7.

To view a list of Medicare plans Mount Sinai will participate with in 2026, please visit our website at ChooseMountsinai.org. As you evaluate the options available to you, keep in mind that, in addition to many Medicare Advantage plans, **Mount Sinai is always in network with Original (traditional) Medicare and all Medicare supplement plans.**

What You Can Do Today

- **Call Chapter at 1-800-434-9925 or go to AskChapter.org/partners/Mount-Sinai.** Chapter is an independent, licensed health insurance broker whose experts can walk you through potential choices and help you enroll in new coverage.
 - For beneficiaries who want Original Medicare with prescription drug coverage, Chapter can assist you in choosing a prescription drug plan that best meets your needs and will direct you on how to use the Medicare.gov website to complete your enrollment.
- **Call Medicare at 1-800-MEDICARE (1-800-633-4227)** for assistance with switching plans.
- **Visit Medicare's website at [Medicare.gov](https://www.Medicare.gov)** and use the Plan Finder tool to compare available Medicare plans and Stand-Alone Part D plans for beneficiaries who want Original Medicare with prescription drug coverage.

If you have any additional questions or need further assistance, you may also call our community information line at **833-912-4365**.

If you have already selected another Medicare plan for 2026, please disregard this message.

Thank you for trusting Mount Sinai for your care.