



October 2025

Dear Parent or Guardian,

We are writing today with an important update about the person you care for's access to care at Mount Sinai Health System through their Molina Child Health Plus Medicaid insurance plan.

Beginning in 2026, Mount Sinai will be ending our participation with Molina Child Health Plus.

This Means:

- **Mount Sinai's physicians will no longer be in Molina's Child Health Plus Medicaid network beginning Thursday, January 1.**
- **Mount Sinai's hospitals and facilities will no longer be in Molina's Child Health Plus Medicaid network beginning Sunday, March 1.**

The person you care for can continue receiving care at Mount Sinai the way you always have through those dates, however, we encourage you to start exploring your coverage options for 2026 today.

What You Can Do Today

We know how important it is for the person you care for to continue to have in-network access to the Mount Sinai physicians and services they trust, so we have provided resources below to help.

If you wish to continue to have the person you care for's care covered at Mount Sinai, you may be able to switch to a Child Health Plus plan that Mount Sinai participates with. A list of plans we accept can be found on our website at [ChooseMountSinai.org](https://www.choosemountsinai.org).

How to Change Plans

You can change the person you care for's plan at any time during the year by:

- Getting in touch with the assister who enrolled the person you care for.
- Calling the NY State of Health at **1-855-355-5777 (TTY: 1-800-662-1220)**. Calls are answered Monday through Friday from 8 am to 8 pm, and on Saturday from 9 am to 1 pm.

Stay Informed

Visit our website at [ChooseMountSinai.org](https://www.choosemountsinai.org) to stay up to date and view answers to frequently asked questions. If you have additional questions or need assistance, please call us at **832-912-5604**.

You may be aware that due to changes in federal laws and regulations, there may be significant changes in eligibility for New York State Medicaid plans. Please be assured that Mount Sinai's decision to stop participating with Molina Child Health Plus plans is not related to these changes. However, we strongly encourage you to contact the NYS Medicaid Helpline at **(800) 541-2831** for general information about federally directed



Medicaid changes, as the person you care for's eligibility for Medicaid coverage in general may change.

We value your choice for the person you care for to receive care at Mount Sinai and hope to remain their trusted health care provider in 2026 and beyond.