



November 2025

Dear Patient,

We are writing today with an update about Mount Sinai Health System's decision to end our participation with Molina Essential Plan health insurance in 2026.

This means:

- Effective Thursday, January 1, Mount Sinai's physicians will no longer be in Molina's Essential Plan network.
- Effective Sunday, March 1, Mount Sinai's hospitals and facilities will no longer be in Molina's Essential Plan network.

We want to continue caring for you, so we encourage you to start exploring your health insurance options for 2026 now.

How to Change Plans

If you wish to continue receiving in-network care at Mount Sinai, you may be able to switch to an Essential Plan that Mount Sinai will participate with in 2026. A list of plans we accept can be found on our website at ChooseMountSinai.org.

You can change your plan at any time during the year by:

- Getting in touch with the assister who enrolled you
- Calling the NY State of Health at **1-855-355-5777 (TTY: 1-800-662-1220)**. Calls are answered Monday through Friday from 8 am to 8 pm, and on Saturday from 9 am to 1 pm.

Continuity of Care

If you are currently receiving care from certain Mount Sinai-affiliated specialty providers or using specific specialty services, Molina may continue to cover your care at in-network rates for a period of time through continuity-of-care benefits.

Determinations regarding eligibility and approval for continuity of care are ultimately up to Molina. Unfortunately, Mount Sinai physician practices do not have access to or influence over these determinations and cannot provide additional information about individual cases.

If you believe you may be eligible for continuity of care, please contact Molina directly at the number on the back of your insurance card.

Stay Informed

Visit our website at ChooseMountSinai.org to stay up to date and view answers to frequently asked questions. If you have additional questions or need assistance, you may call us at **833-912-5604**.

You may be aware that due to changes in federal laws and regulations, there may be significant changes to all New York State Essential Plans. Please be assured that Mount Sinai's decision to stop participating with Molina Essential Plans is not related to these changes. However, we strongly encourage you to contact the NY State of Health at 1-



855-355-5777 for general information about changes to New York State Essential Plans, as your eligibility for Essential Plans in general may change.

We value your choice to receive care at Mount Sinai and hope to remain your trusted health care provider in 2026 and beyond.