



November 2025

Dear Patient,

We are writing today with an important update about Mount Sinai's participation with your Medicare Advantage plan. As you may know, **effective Thursday, January 1, Mount Sinai facilities and physicians will no longer be in VNS Health's Medicare Advantage network.**

If you wish to continue to receive care from Mount Sinai, **you can change Medicare plans to one Mount Sinai participates with** during the Medicare Annual Enrollment period, which is underway and will end on Sunday, December 7.

To view a list of Medicare plans Mount Sinai will participate with in 2026, please visit our website at [ChooseMountsinai.org](https://ChooseMountsinai.org). As you evaluate the options available to you, keep in mind that, in addition to many Medicare Advantage plans, **Mount Sinai is always in network with Original (traditional) Medicare and all Medicare supplement plans.**

### What You Can Do Today

- **Call Chapter at 1-800-434-9925 or go to [AskChapter.org/partners/Mount-Sinai](https://AskChapter.org/partners/Mount-Sinai).** Chapter is an independent, licensed health insurance broker whose experts can walk you through potential choices and help you enroll in new coverage.
  - For beneficiaries who want Original Medicare with prescription drug coverage, Chapter can assist you in choosing a prescription drug plan that best meets your needs and will direct you on how to use the Medicare.gov website to complete your enrollment.
- **Call Medicare at 1-800-MEDICARE (1-800-633-4227)** for assistance with switching plans.
- **Visit Medicare's website at [Medicare.gov](https://www.Medicare.gov)** and use the Plan Finder tool to compare available Medicare plans and Stand-Alone Part D plans for beneficiaries who want Original Medicare with prescription drug coverage.
- If you enrolled in your VNS Health Medicare Advantage plan directly through VNS Health, you may call member services at **1-866-414-6715 (TTY: 711)**.

If you have any additional questions or need further assistance, you may also call our community information line at **833-912-4365**.

If you have already selected another Medicare plan for 2026, you may disregard this message.

Thank you for trusting Mount Sinai for your care.