New Terms VNS Health Patient Letter CONFIDENTIAL FINAL 12.23.25



**SUBJ**: Mount Sinai and VNS Reach New Agreement

**Sub-Header**: VNS Medicare Advantage Coverage for Mount Sinai Providers and Facilities Will Continue In 2026.

Dear Patient.

We are writing today with an important update about Mount Sinai's participation in VNS Health's Medicare Advantage network.

We previously said we would be ending our participation with VNS's Medicare Advantage plans, effective Thursday, January 1. Today, we want to let you know that Mount Sinai Health System has reached a new agreement to continue participating in VNS's network. This means that VNS will continue to cover your care at Mount Sinai at in-network rates through 2026, and there will be no interruption in your in-network access to Mount Sinai's providers and facilities.

You may have switched plans during the Medicare Open Enrollment period to a Medicare plan Mount Sinai will participate with in 2026. If you wish to be insured by VNS next year, you have another opportunity to switch your coverage. If you are enrolled in a Medicare Advantage plan in 2026, you can make a one-time change to your Medicare coverage between Thursday, January 1, and Tuesday, March 31. Once you make this change, your plan will begin on the first day of the following month. You can call **1-800-MEDICARE** (**1-800-633-4227**) to change your coverage.

For questions about billing, call 212-987-3100. For all other questions, please find the number of your hospital or outpatient facility <a href="here">here</a>.

Thank you again for trusting Mount Sinai.