



December 2025

Dear Parent or Guardian,

We are writing to remind you of an important change in Mount Sinai Health System's participation with your child's Molina Child Health Plus insurance plan. If you have already selected another insurance plan for 2026, please disregard this message.

Effective Thursday, January 1, Mount Sinai's physicians will no longer be in Molina's Child Health Plus network. In addition, Mount Sinai hospitals and facilities will no longer be in network with your insurance beginning **Sunday, March 1**. This means that Molina will no longer cover your child's care at in-network rates after these dates.

We would like to continue caring for the person you care for, and we know how important it is for the person you care for to maintain in-network access to the care you trust, so we're reaching out to help you make an informed decision about the person you care for's care.

Your Options for Continued Access

If you want the person you care for to continue receiving in-network care at Mount Sinai, you may be able to switch to a Child Health Plus plan that Mount Sinai participates with in 2026. A list of plans can be found on our website at ChooseMountSinai.org.

You can change the person you care for's insurance plan at any time during the year by:

- Getting in touch with the assister who enrolled the person you care for.
- Calling the NY State of Health at **1-855-355-5777 (TTY: 1-800-662-1220)**. Calls are answered Monday through Friday from 8 am to 8 pm, and on Saturday from 9 am to 1 pm.

Continuity of Care

If the person you care for is currently receiving care from certain Mount Sinai-affiliated specialty providers or using specific specialty services, Molina may continue to cover their care at in-network rates for a period of time through continuity-of-care benefits.

Determinations regarding eligibility and approval for continuity of care are ultimately up to Molina. Unfortunately, Mount Sinai physician practices do not have access to or influence over these determinations and cannot provide additional information about individual cases.

If you believe the person you care for may be eligible for continuity of care, please contact Molina directly at the number on the back of their insurance card.

Stay Informed

Visit our website at ChooseMountSinai.org to stay up to date and view answers to frequently asked questions. If you have additional questions or need assistance, you may call us at **833-912-5604**.

You may be aware that due to changes in federal laws and regulations, there may be significant changes in eligibility for New York State Medicaid plans. Please be assured that Mount Sinai's decision to stop participating with Molina Child Health Plus plans is not related to these changes. However, we strongly encourage you to contact the NYS Medicaid Helpline at **800-541-2831** for general information about federally directed Medicaid changes, as the person you care for's eligibility for Medicaid coverage in general may change.

Thank you for trusting Mount Sinai with your care.



Para leer esta carta en español, visite nuestro sitio web en ChooseMountSinai.org

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