



December 2025

Dear Patient,

We are writing to remind you of an important change in Mount Sinai Health System's participation with your Molina Medicaid/HARP insurance plan. If you have already selected another insurance plan for 2026, please disregard this message.

**Effective Thursday, January 1, Mount Sinai's physicians will no longer be in network with Molina's Medicaid plans.** In addition, Mount Sinai hospitals and facilities will no longer be in network with your insurance beginning **Sunday, March 1**. This means that Molina will no longer cover your care at in-network rates after these dates.

**We would like to continue caring for you**, and we know how important it is for you to maintain in-network access to the care you trust, so we're reaching out to let you know about your options to help you make an informed decision about your care.

### **Your Options for Continued Access**

If you wish to continue receiving in-network care at Mount Sinai, you may be able to switch to a Medicaid plan that Mount Sinai will participate with in 2026. You can change your plan at any time during your first 90 days in a new plan, or you can also change your plan after your first full year (12 months) in a health plan.

- **Patients with Medicaid through NY State of Health** can call **1-855-355-5777 (TTY: 1-800-662-1220)** to change their plan. Calls are answered Monday through Friday from 8 am to 8 pm, and on Saturday from 9 am to 1 pm.
- **Patients with Medicaid through their cash assistance case** can call New York Medicaid Choice at **1-800-505-5678 (TTY 888-329-1541)** to change plans. Calls are answered Monday through Friday from 8:30 am to 8 pm, and on Saturday from 10 am to 6 pm. Have your Medicaid number handy when you call.
- To view a list of insurance plans Mount Sinai will participate with in 2026, visit [ChooseMountSinai.org](https://www.choosemountsinai.org).

### **Continuity of Care**

If you are currently receiving care from certain Mount Sinai-affiliated specialty providers or using specific specialty services, Molina may continue to cover their care at in-network rates for a period of time through continuity-of-care benefits.

Determinations regarding eligibility and approval for continuity of care are ultimately up to Molina, subject to applicable law. Unfortunately, Mount Sinai physician practices do not have access to or influence over these determinations and cannot provide additional information about individual cases.

If you believe you may be eligible for continuity of care, please contact Molina directly at the number on the back of their insurance card.

### **Stay Informed**

Visit our website at [ChooseMountSinai.org](https://www.choosemountsinai.org) to stay up to date and view answers to frequently asked questions. If you have additional questions or need assistance, you may call us at **833-912-5604**.



You may be aware that due to changes in federal laws and regulations, there may be significant changes in eligibility for New York State Medicaid plans. Please be assured that Mount Sinai's decision to stop participating with Molina Medicaid plans is not related to these changes at all. However, we strongly encourage you to contact the NYS Medicaid Helpline at **800-541-2831** for general information about federally directed Medicaid changes, as your eligibility for Medicaid coverage in general may change.

Thank you for trusting Mount Sinai with your care.

Para leer esta carta en español, visite nuestro sitio web en [ChooseMountSinai.org](https://ChooseMountSinai.org)

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